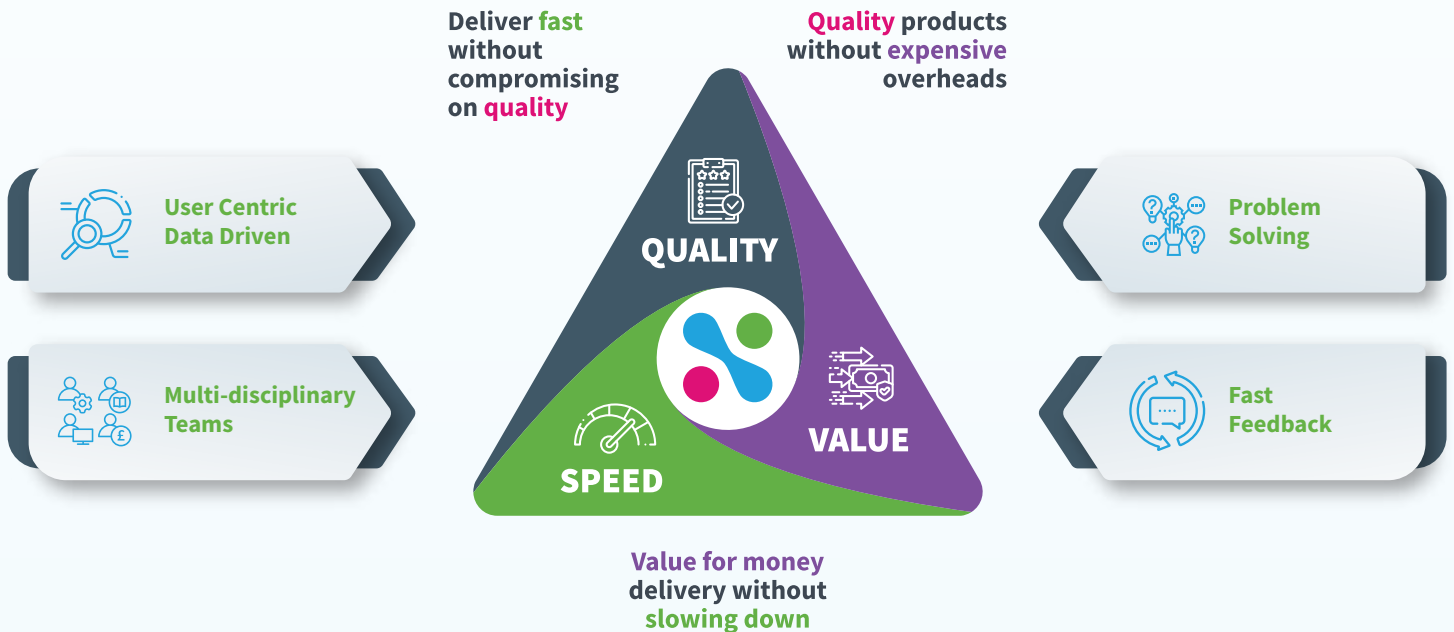


# The benefits of DevOps Culture

Quality, Speed, Cost, which do you have to sacrifice? You don't have to choose. The right DevOps culture, process and technology can help you achieve all 3, by following 4 key principles



## Why are we developing this product?

### User-centric Data driven

- Building for the needs of real users
- Requirements based on real data – from users and existing products
- Actively seeking to gather more data to better inform future choices
- Keeping the cycle of deliver, measure, repeat as short as possible to keep changes relevant to user needs



## Who owns the product?

### Multi-disciplinary Teams

- Taking ownership of the technical product your team is delivering
- Owning the quality, security, cost and changes to your product – they're your responsibility and no-one else's
- Owning the full lifecycle of your engineering product – from design through to retirement, how it's built and how it's operated. Your team has all the skills needed to make it happen.



## What does success look like?

### Problem Solving

- Building products because you know the problems you're solving.
- Being flexible to an adaptive environment means that new problems are always presented which need solving.
- Solving the next problem means the product continues to evolve in line with organisational needs.



## How do we improve our products?

### Fast Feedback

- Collecting data on products immediately to drive continuous improvement.
- Monitoring not just to catch problems; primarily to drive engineering direction.
- Measuring both products and processes (for example using DORA metrics) to constantly improve.